

PuchiBag, Inc.

8391 Beverly Blvd. #285
Los Angeles, CA. 90048

Drop Ship Policy

For your protection items shipped directly from PuchiBag, Inc. to most U.S. destinations are shipped via UPS, Fedex and USPS. All shipments will require signature upon delivery. For any and all home deliveries a signature will also be required. If someone will not be at the shipping location to sign for the package, we suggest that your client have the package shipped to a workplace, a business, or any location where someone can sign for the package. If they authorize PuchiBag or your company to leave the package without a signature, please note this in the “**Message**” area at the end of the order, however, please know that PuchiBag will not be held liable or responsible in any way for any package loss, damaged or stolen that is left without a signature.

Most international orders are shipped via UPS, USPS Express or Global Priority and will usually arrive within our standard two week delivery time, but may on occasion take additional delivery days. Please note customers are responsible for any customs charges, taxes or duties, which are assessed by each individual country at the time of delivery. When ordering from outside of the US, please be sure to include the complete ship to address, phone number along with an email address.

There is a drop ship fee in the amount of \$7.50 per order, in addition to shipping/handling fees. Also there are no minimum orders for drop shipments. However, all retail pricing is to remain within our suggested retail pricing guideline. **(plus or minus \$1.50)**

ORDERS:

We will also require for our files a company credit card with billing information to be charged per order. Once the credit card has been charged the merchandise will then ship from our warehouse. All orders are to be emailed directly to contact@puchibag.com or faxed to (323) 285-8554. When processing your order, please include your company packing slip to be included with shipment and purchase order for our files.

_____ Initial.

CUSTOM ORDERS:

All custom orders or requested modifications to any bag or lead, as per customers request and approval are final sales. There are **“NO”** refunds or exchanges for custom or modified bags, no exceptions!

INVENTORY:

It is the responsibility of each merchant to keep current with our inventory status. This can be achieved by logging onto <http://www.puchibag.com/wholesale-shop/inventory-ws.htm>

User: reseller
Password: woof

At this site you will find items that have been discontinued or added to our product line. Please keep this website on file.

REFUNDS:

There are no refunds on clearance or sale items. These are final sales unless manufacture defect and then a replacement will be issued or if able the item will be repaired at the company's expense. However, this will be determined upon receipt of the merchandise. Customer has 7 days to return merchandise that they are unhappy with for store credit or exchange only, shipping and drop ship fee's will not be refunded! For manufacture defects, store credit, exchange or repair will be offered upon review of the item and determination of the defect. Shipping and drop ship fee's will be determined on a case by case scenario for defective item returns.

DELIVERY TIME:

Shipping is an estimated 7-10 business days **under normal conditions** from the time of receipt of the order. Subject to change based on availability, acts of God, terrorism, computer software malfunctions, or any other unforeseeable act.

_____ Initial.

PUCHIBAG, INC.
CUSTOMER INFORMATION SHEET

_____,
Company Name

_____,
Federal ID#

_____,
Authorized signer (Printed) date

_____,
Resale # or Social Security #

_____,
UPS # Company Zip Code

_____,
Fedex # Company Zip Code

_____,
Name on Credit Card

_____,
Credit Card # / S/C & Exp Date

_____,
Credit Card billing information: Address

_____,
Email Address

_____,
City State Zip

_____,
Website Address

_____,
Bus. Phone/ Cell Phone

We thank you for your patronage and interest in PuchiBag!